

Supporting Services during the Summer holiday:

Wandsworth Thrive

Thrive provide free information and advice on services, including activities for children and young people aged 0-19 years (or 25, if the child or young person has a special need or disability). Thrive also has information on summer holiday clubs and activities and information on the locations and summer opening times of Wandsworth Children Centres.

THRIVE Online was previously known as Wandsworth's Family Information Service and still provides the same service, including:

- telephone help and advice: available Monday - Friday 9am - 5pm
- email help and advice: available Monday - Friday 9am - 5pm
- a website with a directory of services and organisations that can help and benefit families with children aged 0-18: available 24/7
- a Local Offer for children and young people aged 0-25 with Special Educational Needs and/or Disabilities (SEND)

Thrive contact details are:

- telephone - 020 8871 7899 (same number as before)
- email - thriveonline@richmondandwandsworth.gov.uk
- website: www.wandsworth.gov.uk/thriveonline

Contact

Contact provides support, advice and information for families with disabled children or Special Education Need.

Parents can get support through office appointments, home visits, drop ins and/or phone service to provide information on benefits, grants, courses running, summer activities arranged by Contact and any other issues.

Please call to book an appointment with our family workers on 020 8947 5260 or email wandsworth.office@contact.org.uk Or for more information visit their website: www.contact.org.uk/wandsworth

Family Lives

Family Lives offers a confidential and free helpline service for families in England and Wales (previously known as Parentline). Please call on **0808 800 2222** for emotional support, information, advice and guidance on any aspect of parenting and family life. The helpline service is open 9am – 9pm, Monday to Friday and 10am – 3pm Saturday and Sunday. Information can also be found on their website (www.familylives.org.uk)

Gingerbread

Provide information to help single parents support themselves and their family.

There is a lot of information on topics such as benefits/child maintenance/single parenting on their website (www.gingerbread.org.uk) and they also operate an online forum and telephone helpline on **0808 802 0925**. Gingerbread also run programmes to equip single parents with the skills and opportunities to gain employment. Gingerbread also hold information on how to find your nearest single parent groups, these groups provide a space to meet other single parents.

Citizens Advice Wandsworth Adviceline

Telephone advice for Wandsworth residents on issues such as benefits, housing and debt.

Monday to Friday 10:00am – 4:00pm on 0300 330 1169

Calls to Adviceline cost the same as calling 01 and 02 numbers.